

DOCKET NO: 200876US8



RESPONSE UNDER 37 CFR 1.116-  
EXPEDITED PROCEDURE EXAMINING  
GROUP 2152

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
RONALD K. DOBES, ET AL. : EXAMINER: ZHONG, CHAD  
SERIAL NO: 09/784,074 :  
FILED: FEBRUARY 16, 2001 : GROUP ART UNIT: 2152  
FOR: SYSTEM, METHOD, AND :  
COMPUTER PROGRAM PRODUCT FOR  
SUPPORTING MULTIPLE SERVICE  
PROVIDERS WITH AN INTEGRATED  
OPERATIONS SUPPORT SYSTEM

**RECEIVED**  
**DEC 14 2004**  
Technology Center 2100

AMENDMENT UNDER 37 CFR § 1.116

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated September 10, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 33 of this paper.